

#13 req for refund
3/1/04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Gary Clayton et al.
Application No. 09/754898
Filed: January 5, 2001
For: POLICY NOTICE METHOD AND SYSTEM
Group No.: 3621
Examiner: Winter, John M.

**BOX REFUND SECTION,
Mail Stop 16
Director U.S. Patent and Trademark Office
P.O. Box 1450
Alexandria, VA 22313-1450**

<p style="text-align: center;">CERTIFICATE OF MAILING</p> <p>I hereby certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as First Class Mail, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.</p> <p>Dated: January 23, 2004</p> <p>Signature: <u>Carol Mitchell</u> (Carol Mitchell)</p>

**REQUEST FOR REFUND
(37 C.F.R. 1.26)**

Upon filing a response to an Office Action dated May 27, 2003, Applicant paid the following fees:

Extension for Response with third month (Small Entity) \$950.00

TOTAL FEES PAID \$950.00

Applicant asserts that it has overpaid. The proper fees due in connection with the filing of Applicant's Extension for Response with third month on November 24, 2003 are:

Extension for Response with third month (Small Entity) \$475.00

TOTAL REFUND REQUESTED \$475.00

Therefore, Applicant paid \$475.00 in excess of the proper amount due and requests a refund of this amount.

MANNER OF REFUND

Please make refund by crediting Deposit Account No. 10-0447.

Respectfully submitted,



Ross T. Robinson
Reg. No. 47,031

Date: January 22, 2004

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